

Course Code: MGT520 Course Name: Organizational Behavior Module II, Academic Year: 2022-23

Course Information

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Teaching Assistant for Session II:

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TA's Office: PHBS Building, Room 213/214

TA's Office Hour: TBA by session TA, plus by appointment

Classes:

Session I: Monday & Thursday, 08:30 – 10:20 Session II: Monday & Thursday, 13:30 – 15:20 (Course duration: Oct. 31 of 2022 ~ Jan. 3 of 2023)

Final Exam: Thursday, January 3, 2023

Venue: PHBS Building, Classroom 319 for both Session I and II

Course Website: n/a.

Class participants will communicate and discuss course related issues mainly via WeChat Class Groups.

Course materials will be upload onto PHBS CMS, or shared within WeChat Class Groups.

1. Course Description

1.1 Context

Course overview:

Organization Behavior is the study of human behavior in organizational settings, the interface between human behavior and the organization, and the organization itself. This course, therefore, encourages students to better understand, explain, and yet improve human behavior in organizations. Particularly, students will understand how some factors, such as individual characteristics, group processes and organizational design (including structure, mechanism, culture as well as RPPS), would influence work and organizational performance.

Organizational Behavior can be divided into three levels, i.e., the study of:

- 1. individuals in organizations ('micro-level'),
- 2. work groups ('meso-level'), and
- 3. how organizations behave ('macro-level').

Prerequisites: Industrial/Organizational Psychology, Introduction to Management, Psychometrics, Statistics.

1.2 Textbooks and Reading Materials

Required Textbook:

Stephen P. Robbins and Timothy A. Judge (2019). *Organizational Behavior* (18th Edition). Pearson Education. ISBN 13: 9780136879619¹

Supplemental Textbook and Readings:

Jason A. Colquitt, Michael J. Wesson and Jeffery A. LePine (2018). *Organizational Behavior: Improving Performance and Commitment in the Workplace* (6th Edition). McGraw-Hill Education, ISBN-13: 9781259927669.

Harvard Business Review, http://hbr.org
Caixin, https://www.caixinglobal.com/
Other Top journals in Management and OB/HR

2. Learning Outcomes

2.1 Intended Learning Outcomes

Learning Goals Objectives Assessment 1. Our graduates will be 1.1. Our students will produce quality Not required business and research-oriented documents. effective 1.2. Students are able to professionally communicators. Classroom present their ideas and also logically explain discussion, case and defend their argument. study, and final 2. Our graduates will be 2.1. Students will be able to lead and Yes skilled in team work and participate in group for projects, discussion, and presentation. leadership.

¹ Online purchase price: \$39.96 (Electronic Book), is available at: <u>Robbins & Judge, Organizational Behavior, 18th</u> Edition | Pearson | Order

	2.2. Students will be able to apply leadership theories and related skills.	Yes
3. Our graduates will be trained in ethics.	3.1. In a case setting, students will use appropriate techniques to analyze business problems and identify the ethical aspects, provide a solution and defend it.	Yes
	3.2. Our students will practice ethics in the duration of the program.	Yes
4. Our graduates will have a global perspective.	4.1. Students will have an international exposure.	Partially through course materials and engaging with international students and faculty
5. Our graduates will be skilled in problem-solving and critical	5.1. Our students will have a good understanding of fundamental theories in their fields.	Yes
thinking.	5.2. Our students will be prepared to face problems in various business settings and find solutions.	Yes
	5.3. Our students will demonstrate competency in critical thinking.	Yes

2.2 Course specific objectives

Upon completion of this course, I hope you will:

- 1. Gain an overall understanding of the theories and concepts of organizational behavior at the individual, group and organizational levels.
- 2. Obtain the insights on the factors that influence individual, group and organizational performance.
- 3. Acquire a set of skills that allow you to manage and improve performance, commitment and satisfaction in organizations.

Meanwhile, you should be able to:

- 1. Demonstrate comprehension of key concepts and theories by actively participating in class discussions and group works.
- 2. Apply analytic skills in simulated settings relating to various aspects of organizational behavior.
- 3. Synthesize multiple perspectives and theories of organizational behavior by writing and presenting group reports.
- 4. Evaluate the ability of different theories to explain organizational problems in team projects.
- 5. Enhance teamwork skills through group exercises.

2.3 Assessment/Grading Details

To maximize learning in this required course, all participants are expected to read assigned materials before each class meeting, attend lectures, actively participate in class activities, conduct independent share of work in and contribute substantially to the group projects (such as case studies, news reports, and journal papers). Students are strongly encouraged to bring questions and thoughts to the class. The overall performance will be evaluated on the basis of individual achievement as well as the contribution to group tasks. Specifically, the overall grades in this course (100%) will be

assigned on the basis of performance on the following items:

- (1) Class Active Participation, 20%
- (2) Group Work, 30%
- (3) Final (closed-book exam) 50%

Please NOTE: Two sessions will be pooled together in the course evaluation based on a single curve. Anyone who has missed 4 lectures or more, for whatever reason, will automatically "Fail" this course.

- (1) Class Active Participation (20%). Since this is a required course, all participants are supposed to show up in every class meeting. Class activities will be based on the assumption that the student read the assigned readings before each class; therefore, students should be prepared for class meetings and actively participate in discussions of assigned materials, answer questions, and make critical comments. The quantity and quality of the student's contribution in class will determine the participation grade. Students should plan to attend every class and be on time. Regular lateness and/or leaving early will result in a diminishing participation grade. Needless to say, no show-up in the classroom shall deteriorate your participation performance evaluation in the same way, but severely.
- (2) Group Work (30%). Students will be asked to form a group of 5 members and work together for case or paper studies that come along with certain chapters. Group members are expected to work on the project together, to share their analyses with, and to response critics from, other members.
- (3) Final (50%). The final examination will cover all the materials that I have delivered in class or presented in the required textbook, up to the very last day of lecturing. Therefore, I wish you fully understand those important organizational behavior concepts, classical theories and model that explain individual or collective behaviors in the workplace.

2.4 Academic Honesty and Plagiarism

It is important for a student's effort and credit to be recognized through class assessment. Credits earned for a student work due to efforts done by others are clearly unfair. Deliberate dishonesty is considered academic misconducts, which include plagiarism; cheating on assignments or examinations; engaging in unauthorized collaboration on academic work; taking, acquiring, or using test materials without faculty permission; submitting false or incomplete records of academic achievement; acting alone or in cooperation with another to falsify records or to obtain dishonestly grades, honors, awards, or professional endorsement; or altering, forging, or misusing a University academic record; or fabricating or falsifying of data, research procedures, or data analysis.

All assessments are subject to academic misconduct check. Misconduct check may include reproducing the assessment, providing a copy to another member of faculty, and/or communicate a copy of this assignment to the PHBS Discipline Committee. A suspected plagiarized document/assignment submitted to a plagiarism checking service may be kept in its database for future reference purpose.

Where violation is suspected, penalties will be implemented. The penalties for academic misconduct may include: deduction of honor points, a mark of zero on the assessment, a fail grade for the whole course, and reference of the matter to the Peking University Registrar.

3. Topics, Teaching and Assessment Schedule

CLASS MEETING SCHEDULE:

(Subject to minor changes according to the process)

Week	Date	Topics	Readings ²	Notes
1	Oct. 31/ 2022	Course Administrative Issues, Introduction, What is Organizational Behavior?	Ch.1	
	Nov. 3	Diversity in Organizations	Ch. 2	
2	Nov. 7	Attitudes and Job Satisfaction	Ch. 3	
	Nov. 10	Emotions and Modes	Ch. 4	
3	Nov. 14	Personality and Values	Ch. 5	
	Nov. 17	Perception and Individual Decision Making	Ch. 6	
4	Nov. 21	Motivation Concepts	Ch. 7	
	Nov. 24	Motivation: From Concepts to Applications	Ch. 8	
5	Nov. 28	Foundations of Group Behavior	Ch. 9	
	Dec. 1	Understanding Work Teams	Ch. 10	
6	Dec. 5	Communications	Ch. 11	
	Dec. 8	Leadership	Ch. 12	
7	Dec. 12	Power and Politics	Ch. 13	
	Dec. 15	Conflict and Negotiation	Ch. 14	
8	Dec. 21 Dec. 22	Foundations of Organization Structure Organizational Culture	Ch. 15 Ch. 16	Dec.19's lecture is moved to 21 due to NYGP
9	Dec. 26 Dec. 29	Human Resource Policies and Practices Organizational Change and Stress Management	Ch. 17 Ch. 18	NIOF
10	Jan. 3/2023	Final		

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 $^{^{\}rm 2}$ In each chapter, I shall search and give you some corresponding materials to read.

Note: Additional Readings related to the chapters will be announced in class and send them to you via email or WeChat. Readings handed out in class or in e-copy at least one week before the final are deemed examinable.